

Fresno Long Term Care Medical Group Inc. 5150 N 6th St #149 Fresno, CA 93710

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Dear Patient, Family Member, and Community Partner,

Welcome to Fresno Long Term Care Medical Group, Inc. We are thrilled and humbled to be working with you! As a community partner we will be advocating for you having accessible health care and services where you live.

At Fresno Long Term Care Medical Group, we take great responsibility for providing the highest quality of care and health services for our patients. Our dynamic team of highly qualified medical professionals works tirelessly to ensure our patients are receiving care with respect, compassion, and dignity. Our medical providers' mission is to facilitate appropriate, culturally sensitive, access to care, where you live, a fundamental component in promoting optimal health and well-being.

We take pride in providing quality primary care services and are committed to ensuring each of our patients receives personalized and coordinated care in their home. Thus, our providers will visit at least once a month to organize your care with your family members or caregivers present. Providers' monthly visits are critical to patient health, especially when patients are taking medications or receiving treatments that must be followed and regulated in order to eliminate any risks or chances of developing more severe health problems. Our health care team will work with patient and family members to organize these follow-up visits when deemed necessary. However, if you prefer to be seen less often, or more often, please let us know and we would be happy to establish a new care plan that works better for you.

Fresno Long Term Care is privileged to be working with you and your family. As a friendly reminder, although we take most insurance plans, we kindly ask that you update us immediately if there are any changes in your insurance coverage. You, or your responsible party, will receive a statement from FLTCMG for any unpaid medical balances not covered by insurance. Please pay this promptly so there are no delays in getting you the continuing medical care you deserve when you need it.

Thank you again for choosing Fresno Long Term Care Medical Group to be a part of your good health team! We are looking forward to caring for your health and well-being, and building on our trusted relationships.

If you have any questions, please call our office at any time (559) 222-6030.

With gratitude from your care team,

Dr. A.P.S. Sidhu, MD, CMD, MBA Kavneet Sandhu, FNP Narinderpal Sandhu, FNP